

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
May 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month off **May 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1	1	2	-	-	-	3
ESP1377	Glacial Energy Of California, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
ELC39, GAS39, MUL39	Pacific Gas & Electric Company	146	45	191	22	7	29	8	10	18	8	3	11	9	4	13	57	8	65	3	2	5	332
ELC901	Pacificorp	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC908	Plumas Sierra Rural Electric Coop	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	11	7	18	2	-	2	-	2	2	1	2	3	-	-	-	3	1	4	-	-	-	29
ELC903	Sierra Pacific Power Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	81	33	114	20	3	23	7	4	11	7	7	14	5	4	9	31	16	47	2	-	2	220
GAS904	Southern California Gas Company	56	22	78	9	2	11	5	7	12	2	-	2	-	-	-	29	6	35	2	-	2	140
GAS905	Southwest Gas Corporation	10	-	10	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	11
	Total	305	108	413	54	12	66	21	24	45	18	12	30	14	8	22	121	32	153	8	3	11	740